

DINA L. BELLOFF

Hightstown, NJ 08520

Summary

Experienced project management and analytic professional skilled in problem solving, applied data analysis and visualization, and expertise in state and federal policy and regulation. Goal-oriented strategist and team leader. Exceptional project planning, execution, and collaboration to foster strong relationships. Demonstrated history of working with and in the insurance industry, including commercial insurance for small groups and individuals, Medicare, Medicaid/SCHIP, and on measuring and maximizing performance metrics. Self-starter who enjoys new challenges and seeks to exceed expectations at every opportunity.

Professional Experience

RUTGERS CENTER FOR STATE HEALTH POLICY, New Brunswick, NJ

Research Project Manager, January 2025-Present

- Analytic project manager for a large-scale New Jersey Medicaid Waiver Demonstration Evaluation, including thirteen Medicaid expansion and pilot programs, across a team of Rutgers faculty and staff.
- Manages, writes, and facilitates Data Use Agreements and Memoranda of Agreements with the New Jersey Division of Medical Assistance and Health Services, New Jersey Department of Community Affairs, the Johns Hopkins University, the New Jersey Integrated Population Health Data project, and the New Jersey Department of Corrections, Departmental Research Review Board to facilitate Center-wide research projects related to Medicaid pilots and Housing initiatives.
- Facilitates survey vendor RFP, selection, and deployment, including drafting of SOW, data flows, contracting, survey instrument design, sampling strategy, and data sharing procedures.
- Manages data linkages and metric development for Medicaid Management Information System (MMIS) claims and enrollment data, Medicaid program data, survey data, Uniform Billing (UB) data, Homeless Management Information System (HMIS) files, eviction and incarceration records, and hospital uncompensated charity care data, using Excel and SAS/SQL.
- Interfaces and coordinates with Medicaid and managed care organizations to ensure a robust analysis of five community health worker pilot initiatives, including data sharing and transfer.

HORIZON BLUE CROSS BLUE SHIELD OF NEW JERSEY, Hopewell, NJ

Manager, Quality Improvement and Data Analysis, April 2022-January 2025

Quality Management Specialist, April 2020-April 2022

Quality Management Reporting Analyst, September 2016-April 2020

- Insurance regulation, policy, and measure specification expertise. Provided enterprise leadership with updates to government-issued regulations. Thorough understanding of Medicare Stars Technical Notes, CMS Advance Notice, and published Regulations, as well as HEDIS and quality measure specifications.
- Strategized and collaborated with Quality Management leaders to achieve Medicare Star and HEDIS targets and objectives for approximately 40 quality measures, including clinical outcomes, member experience, and operations for multiple contracts and years.
- Led data analysis and reporting tasks, including oversight of dashboards, forecasting tools, and other reporting used to track progress and target interventions. Monitored and simulated the impact of different scenarios on performance, using analytic tools such as Excel and SAS/SQL.
- Served as liaison to vendors and internal teams working on quality performance, including researching and resolving issues that impact measure rates. Assisted with the implementation of performance improvement interventions, including vendor contracting, budgeting, and SLAs.

- Validated final reporting from the Centers for Medicare and Medicaid Services (CMS) to ensure accuracy and maximize performance.
- Supervised analysts and oriented new team members. Managed deliverables across multiple enterprise units and team analysts to meet deadlines. Provided consistent Stars and HEDIS leadership during staffing transitions.

Pathways to Leadership Program Graduate, July 2021-September 2021, Certificate

- Intensive management training course offered to promising employees.

MATHEMATICA POLICY RESEARCH, Princeton, NJ

Senior Programmer Analyst, August 2011-January 2015

- Documented complex data systems for both technical and non-technical audiences, including tracking and illustrating Medicare claims processing systems and describing how measures were produced.
- Developed programming and data systems using SAS/SQL, including building and automating master lists of primary care practices, clinicians, and hospitals. Responsible for Medicare claims and enrollment data acquisition and analysis to measure hospital and health system quality performance.

RUTGERS CENTER FOR STATE HEALTH POLICY, New Brunswick, NJ

Senior Research Analyst, January 2007-July 2011

Research Analyst, July 2002-December 2006

- Lead Researcher and Project Manager on the Governor's health care workgroups to explore policy options for the Individual and Small Employer health insurance markets; options for expanding health insurance coverage through a full cost buy in or premium support program for NJ FamilyCare; reinsurance options for New Jersey health insurance markets; and implementation of the Patient Protection and Affordable Care Act health insurance marketplace in New Jersey.
- Managed all aspects of multiple projects simultaneously, including data collection and analysis activities, interviews, Rutgers Institutional Review Board (IRB) applications and approvals, communication with subcontractors, consultants, interest groups, and funders, and preparation of interim and final product deliverables.
- Built and performed descriptive and multivariate analyses on large data sets, including survey data from the American Hospital Association and the NJ Family Health survey, hospital UB encounter and cost report data, charity care data, federally qualified health center data, the National Survey of American Families, the Behavioral Risk Factor Surveillance System, and MEPS-IC data.
- Documented and analyzed information collected during workgroups and interviews with stakeholders, including regulators and interest groups.
- Conducted literature reviews, including analysis and summary, of legislation, state legal code, insurance regulation, past research, and experiences of other states.
- Developed positive relationships with the NJ Department of Banking and Insurance, NJ Department of Human Services, and NJ Department of Health, as well as state legislators and program officials, health insurers, and provider, business, broker, and consumer interest groups.
- Presented project findings and authored reports, issue briefs, and data books as requested by funders.
- Prepared proposals for new grant funding.

U.S. GOVERNMENT ACCOUNTABILITY OFFICE, Washington, DC

Intern, June 2001-August 2001

- Analyzed alternative price lists for Medicare prescription drugs by collecting drug pricing data from wholesalers, group purchasing organizations, Medicare carriers, physicians, retailers, and pricing compendia to compare widely available drug prices to Medicare reimbursement.
- Prepared materials for briefings to House and Senate committees. Wrote sections of the final report.

MATHEMATICA POLICY RESEARCH, Princeton, NJ

Research Assistant/Programmer II, July 1999-August 2000

Research Assistant/Programmer I, August 1998-June 1999

- Analyzed and ran multivariate regression models on data from survey, claims, and encounter data sources, including the Census, Area Resource Files, the Medicare Current Beneficiary Survey, and the federal CMS data center mainframe, using SAS, Stata, and SPSS.
- Supervised distribution of tasks among a team of programmers and served as a mentor to new RA/Ps.
- As a project manager, prepared reports for monthly project reviews and budget revisions.

Education

THE JOHNS HOPKINS UNIVERSITY, Baltimore, MD

M.A. in Policy Studies

RUTGERS UNIVERSITY, Rutgers College, New Brunswick, NJ

B.A., Economics, Highest Honors